



# Jo Davey



<b>Current Position</b>	Partner
<b>Profession</b>	Operations Specialist, Planning & Projects
<b>Years of Rail Experience</b>	Twenty

## Professional Background

**Jo Davey** is a Rail Operations Professional with an expertise in train planning, engineering & track access, passenger handling strategies, as well as project governance & delivery. She has a wide range of operational experience having worked across the UK rail sector leading teams in Train Operating Companies and most recently as a director within a national passenger operator. She has a wealth of experience in the operational planning of timetables and resource plans for new services, new timetables and new rail contracts. She is experienced in the wider running of a national TOC from her time as a director, working with a diverse range of internal & external stakeholders focussing on collaboration to deliver the best results for all parties with consideration for commercial and reputational elements.

She is a confident communicator and leader at multiple levels, equally at home in executive teams as working with frontline colleagues to deliver services on the day. Having worked in long distance, regional and suburban commuter TOCs, she has experience of many sectors of the passenger rail market. During her twenty years in the rail industry, she has worked consistently with Network Rail and other stakeholders to deliver strong outcomes and undertook a 9 month secondment to the Great British Rail Transition Team to share a view of a TOCs priorities and requirements on the road to traction decarbonisation, further broadening her experience in rail from a different perspective.

With a focus on rail industry development, timetable delivery and organisational change, Jo has delivered a range of projects including timetable enhancements, passenger handling propositions for major blockades, industry reform and organisational structural changes, and rail replacement service changes.

## Key Skills

- Strategic development
- Programme & project management
- Ability to work across organisation boundaries at a variety of levels
- Access Planning
- Passenger handling strategies
- Sponsorship including in Annual Business Planning, Scorecards & bidding activities
- Data led timetable development & execution
- Leadership & development of teams across a variety of functions; mentoring
- Ability to process large volumes of information and respond as required
- Communication & facilitation; organisational change.
- Stakeholder management
- Excellent attention to detail, presentation & written skills
- Collaborative & empathetic hands-on leader



## Projects

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**Project Hydra Timetable change, CrossCountry 2020-24:** Undertook a Sponsor role to oversee development & delivery of 'Project Hydra' the enhanced long-distance timetable introduced in May 2023. Worked with key internal & external stakeholders including Network Rail, ORR and DfT to develop a positive business case and move forwards to implementation, restoring services not operated since pre COVID.

**National Rail Contract bid, CrossCountry 2023:** Worked as Sponsor for the National Rail Contract (NRC) bid specifically for the 'Train Service Operations' submission. Engaged with the Bid Directors within CrossCountry and DfT to develop proposals to meet & exceed the RfP, securing vital additional capacity via the provision of cascaded rolling stock and further timetable enhancements to be introduced in 2024/25.

**Scorecard submissions, CrossCountry 2021-24:** Sponsor & writer for the scorecard submissions / case studies for 'Collaboration with Network Rail & TOCs' scorecards since 2021, achieving the highest score in the last 3 submissions.

**Senior Program Manager Access & Deliverability, Great British Rail Transition Team 2021-22:** Part of the WISP team assessing the deliverability of various pathways to rail decarbonisation including national electrification programs and roll out of alternative technologies including hydrogen and battery. Taking into consideration capability of the supply chain & disruption to passenger and freight services during construction as well as integration with other programs of national significance such as HS2 and IRP. Assisted with initial work on Modernisation and wider development of the WISP (a 30-year strategy for the railway in the UK). Worked closely with Network Rail, RIA and TOCs / FOCs to ensure proposals were acceptable.

**Head of Planning, CrossCountry 2020-22:** I took over as Head of Planning 3 weeks prior to the first COVID lockdown in March 2020 and subsequently delivered 7 timetable changes on an STP (short term planning basis) and amended the WTT (Working Timetable) base for 2021 as the duration of the pandemic lengthened. Matched the timetables to resource availability whilst reflecting reduced demand but simultaneously reduced capacity with the need to allow social distancing onboard. Worked with Network Rail, DfT and other TOCs to ensure timetables were robust and met the needs of key workers. Managed a team of 25 all working remotely during this time, and then a phased return to the office.

**Class Representatives Committee, 2019-22:** Represented 'Band 2/3' TOCs on the Class Representatives Committee, reviewing and voting on amendments to the Network Code. Significant proposals by Network Rail were bought forward during this time which required many days of review and Committees to sit. Worked with TOCs within the Bands represented to ensure their views were fairly expressed and their business interests were protected.

**Better Timetables for Passengers & Freight & Industry PMO, Network Rail (2020-2024):** Arriva UK Trains representative for Industry wide timetable reform program proposals. Supported Network Rail with the development of amendments to Part D of the Network Code, canvassing view of Arriva TOCs in the process. Arriva UK Trains representative for Industry PMO, a multi-party body which assesses the deliverability of timetable changes and was set up in the wake of the May 2018 disruption to ensure that future timetable changes are robustly deliverable, protecting the performance and reputation of the wider industry and sharing best practice.

**Train Planning Manager, SWR 2016-17:** Oversaw the amended timetable in 3 phases for the Waterloo blockade in 2017 where a third of the station was closed. Ensured that each phase could be resourced with crew & stock and was deliverable within the Planning team. Liaised with Network Rail to assess performance and amend the timetable where necessary. Undertook Customer Service duties at Waterloo during the blockade itself.



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**Sponsor, CrossCountry 2023:** I was the sponsor for the final CrossCountry HST passenger service operated between Leeds and Swanage, raising £65k for the Brain Tumour Charity in partnership with Modern Railways. This required all areas of the business to work together to deliver a robust operational plan including route conductors and gauging, but also to ensure that it was truly a spectacular event to celebrate these iconic trains and raise a significant amount for charity.

**Industry Competency Development Group, 2015-2021:** I worked in a voluntary capacity in addition to my substantive posts as co-lead Trainer on the 'Access Planning' program delivered over 2 days multiple times per year. I delivered training to delegates from Operators & Network Rail in groups of 12, in a heritage rail & classroom environment. Reviewed and updated course material annually, assisted in arranging the roster, liaising with the heritage railway and recruiting & mentoring new trainers.

**Greater Anglia:** Successful project management & delivery of a 'coasting passenger trains past the site of work' trial during renewal of the Overhead Line Equipment on the Great Eastern Mainline (this project has won multiple awards since its implementation, including finalist at the National Rail Awards for 'Putting passengers first' and Best Small-Scale Project at the Rail Innovation Awards).

**First Great Western:** Lead senior management support for all elements of passenger handling during the 6-week closure of Box tunnel (GWR nominated for several awards for this including a winning a Golden Whistle) ensuring appropriate passenger movement in place, safety validated and well performing.

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#### Previous Positions Held

- Industry Projects & Planning Director, CrossCountry (June 2022 - June 2024).
- Head of Industry Projects / Head of Network Development and Planning (secondment), CrossCountry (November 2021 – June 2022).
- Senior Program Manager Access & Deliverability (secondment), GBRTT (November 2021 – June 2022).
- Head of Planning, CrossCountry (February 2020 – June 2022).
- Head of Track Access & Possession Strategy, CrossCountry (October 2017 - February 2020).
- Train Planning Manager, South West Trains / South Western Railway (May 2016 - October 2017).
- Senior Possession Strategy Manager & Deputy Head of Major Possessions Delivery, GWR (September 2013 - May 2016).
- Engineering Access Manager, National Express East Anglia / Greater Anglia (February 2008 - September 2013).
- Train Planner, National Express East Anglia (March 2005 - February 2008).
- Senior Team Member, Stowmarket Railway Station, National Express East Anglia (June 2004 – March 2005).

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#### Qualifications, Professional Associations & other Activities

- Rail Incident Command Training (JESIP principles), 2023
- Customer Assist trained for double set working including train evacuation, 2022/23
- IOSH Managing Safely, 2022
- Network Rail 'Train the Trainer', 2019
- Safe Working of Train & Signalling, Network Rail, 2014
- ILM Management Diploma, 2012
- National Express Railway Operations Diploma, 2008
- Train Planning Level 2, Network Rail, 2005
- Diploma in Holistic Therapies & Stress Management, 2002 (Suffolk College)